WebCT is a course management system that allows you to view content related to the courses in which you are currently enrolled. From your myWebCT page, you will see a list of all courses in which WebCT will be used by your instructors.

**Logging Into the SU WebCT Server**

1. Connect to the Internet, open your web browser (i.e. Netscape Navigator or Internet Explorer), and type in the URL:
   
   https://webct.salisbury.edu/

2. At the entry page, click on **Log in to myWebCT**.

3. The Log in to WebCT page will prompt you to enter your WebCT ID and Password.

   **SU Faculty, Staff & Students:** Your WebCT ID (User Name) and password is the same as your SU campus network account username and password.

   If you don’t know your campus network username and password please contact the IT Helpdesk in Fulton Hall, room 149, by phone at 410.677.5454 or by email at helpdesk@salisbury.edu.

   **Guest and Community Members:** The username format is First Initial, Middle Initial, and Last Name (i.e. scgull). Your password information should have been sent to you via an email message or a letter.

4. You will now be at your personal myWebCT page. All courses in which you are associated with in WebCT will be listed on the left hand side. Announcements regarding WebCT (such as problems with WebCT or when WebCT will be unavailable) will be displayed on the right. Links to additional WebCT and SU resources are available on the left under Institutional Bookmarks. For more information, see the “Understanding the myWebCT Page” handout.

**Support Information**

WebCT support information can be found online at [http://www.salisbury.edu/library/tlr/webct](http://www.salisbury.edu/library/tlr/webct). Student support for WebCT is available from the Student Lab Technicians in the Information Technology campus computer labs. Additionally, you may email any WebCT concerns to webct@salisbury.edu.

If you have problems with your password and need to have it changed – go to [http://mypassword.salisbury.edu](http://mypassword.salisbury.edu). The IT Helpdesk can be contacted at 410.677.5454 or at helpdesk@salisbury.edu for additional account and browser configuration issues.

Note: IT Helpdesk Student Consultants are prepared to handle account and browser troubleshooting. If your issue goes beyond that professional staff is available 8 AM – 9 PM Monday through Thursday and 8 AM – 5 PM on Friday. Any unresolved issue will be tasked for further assistance.
WebCT is a course management system that is accessed through a World Wide Web browser. The following information explains what web browsers WebCT officially supports and how to configure the browser effectively.

Operating Systems
- Windows 98, Windows 2000 or higher
- Mac OS 9.x, 10.1x or higher
- Linux

Internet Access
If you are using a non-SU computer and are not living within the Salisbury University Resident Halls, you will need to provide your own Internet Service Provider (ISP) to access the World Wide Web. If your Internet access is via a modem, the connect speed must be 28.8 Kb or faster.

Note: If you are accessing WebCT from your work, you may run into problems with your company’s network and firewall. If you have difficulty accessing WebCT, contact your IT office at work.

Supported Web Browsers
Internet Explorer 5 or higher, with the exceptions:
- Windows OS: 5.5 SP1.
- Use 5.1 for Mac OS 9.x & 10.1
- Use 5.2 for Mac OS 10.x or higher
- AOL 7.0 or 8.0 browser
- Mozilla 1.5 or 1.6
Netscape 6.2x or higher:
- Use 6.2x for Mac OS 9.x
AOL browser:
- OS X for Mac OS 10.x
- 7.0 and 8.0 for Windows/Linux OS
Mozilla 1.5 or 1.6

All browsers should have:
- JavaScript enabled
- Java enabled (for Chat, Whiteboard, HTML Editor & Equation Editor)
- Cookies allowed (for ticket-based authentication and Content Modules)
- Cascading style-sheets (.css) enabled
- Set cache pages to update:
  - "automatically" in Internet Explorer & Netscape 6.2.x
  - "when the page is out of date" in Netscape 7.0

Browser Diagnostic Test
An easy way to see if your browser is compatible with SU’s version of WebCT is to go to the Web Browser Troubleshooting web site and click Begin Browser Diagnostic Test:
https://webct.salisbury.edu/diagnostic/index.html

Browser Tune-Up
Additional help to verify that your browser is configured properly is available by doing the following:
1. Click Check Browser on the menu bar (top right) on the WebCT Entry Page or myWebCT page.

2. Click on Browser Tuneup Page.
3. Follow the Tuneup pages for your Operating System and Web Browser.
4. Click on Prepare your browser. Follow the instructions to configure your browser as recommended.

Warning: Pop-up blockers can also interfere with WebCT. Either turn the blocker off while using WebCT or add https://webct.salisbury.edu as a site to allow popups.

Additional Requirements
Additional hardware or software requirements may be needed for your course. Please check with your course syllabus or with your instructor for this information. You can return to the Browser Tuneup page to download popular plug-ins.