SU Web Development Office Internship

BY: SEAN CRIM

The SU Web Office

- Located at Holloway Hall Room 278.
- Very small.
- Head Developers: Todd Smith and David Raizen.
- Todd and Dave are in charge of anything that happens on the SU website and maintain around 80,000 webpages receiving around 1.5 million visitors per year.
- I have been an intern there for nearly three semesters at this point.

My Responsibilities

- Monitoring the ticket queue.
- Simple site updates.
- Creating pages for faculty/groups.
- Migrating old pages into new CMS (Content Management System).
- Communicating with my bosses and faculty.
- Training faculty to make updates to their own sites/pages.

Challenges I Have Faced

- Understanding the format of the website in general.
- Thrown into HTML and all of the existing code of the website.
- Learning/Understanding various new languages that I have not seen before.
- Being able to communicate with clients in a proper/efficient manner.
- Using the CMS.
- Communicating effectively with people who I am training.

My Classroom Experience

- COSC 386 (Database Implementation).
- Seeing object-oriented code in previous courses.
- Knowing how to "inspect element" in Chrome before the internship.

What have I learned?

- How to properly communicate with clients and coworkers.
- Confidence in my knowledge of HTML, CSS, and other web programming languages.
- Becoming comfortable in navigating through a large website to make changes.
- How to properly train a person who has never seen or written code in their lifetime.
- How to use the Internet and other resources in order to solve problems.

Questions?

Comments?