



Summer
Internship at
Calvin B.
Taylor Bank

IT Specialist

Tatiana Holmer

Cosc380



About Calvin B. Taylor Bank

- Founded in 1890
- Supports local businesses
- Community Involved
- Stays on top of technological developments
- Has a great risk management system
- Continues to grow



Responsibilities

- Installation and setup of software on computers and networks used by the organization
- Troubleshooting of software, hardware, and network component problems
- Help other users with any technical problems
- Hardware setup (PC, servers, printers, scanners, validators etc.)
- Logs monitoring



Challenges

- Learning new skills
- Memorizing names and faces for over 50 people
- Challenging environment
- Communication with other members and management
- Work in a quick pace



Help from Classroom

- Working in group and independently
- Development of new skills
- Communication skills
- Managing responsibilities
- Time management and schedule



Developed skills and knowledge

- Learned about Computer and Server Hardware, Network setup
- Troubleshoot software, hardware and network connections
- Importance of the Web Security (Krebs On Security)
- Working with large number of end-users

